

# Pandefy Privacy Policy

## 1. Introduction

Pandefy ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application and services.

## 2. Information We Collect

We collect information that you provide directly to us, such as when you create an account, update your profile, or communicate with us through our website or other channels. This includes:

- Personal information (name, email, phone number)
- Profile information and preferences
- Campaign and transaction data
- Device information and usage data

## 3. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our services
- Process your transactions and manage campaigns
- Communicate with you about updates and offers
- Personalize your experience
- Ensure security and prevent fraud
- Comply with legal obligations

## 4. Information Sharing

We do not sell your personal information. We may share your information only in the following circumstances:

- With your consent
- With service providers who assist our operations
- For legal compliance and protection
- During business transfers (merger, acquisition)
- With campaign supporters (only when required)

## 5. Data Security

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure.

## 6. Your Rights

You have the right to:

- Access your personal information
- Correct inaccurate data
- Request deletion of your data
- Object to processing of your data
- Data portability
- Withdraw consent at any time

## 7. Cookies and Tracking

We use cookies and similar tracking technologies to track activity on our service and hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent.

## 8. Third-Party Services

Our service may contain links to third-party websites or services that are not operated by us. We strongly advise you to review the Privacy Policy of every site you visit.

## 9. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personally identifiable information from children under 13.

## 10. Changes to This Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy and updating the "Last Updated" date.

## Contact Us

Email: [support@pandefy.co.tz](mailto:support@pandefy.co.tz) or [ecompande@gmail.com](mailto:ecompande@gmail.com)

Address: Pandefy Headquarters, Dar es Salaam, Tanzania

## Agreement

By using Pandefy, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with any part of this policy, please do not use our services.